

Bariatric surgeon improves LOS, throughput and patient satisfaction

Sinai Hospital of Baltimore is a 467-bed Lifebridge Health center and voted one of America's Best Hospitals by US News and World Reports. Dr. Alex Gandsas, Chief of Bariatric Surgery at Sinai Hospital, uses the RP-7 Robot to perform additiive rounds on his post-operative patients.

PATIENT SATISFACTION LETTER

"I am a patient of Dr. Alex Gandsas and recently had a short hospital stay at Sinai Hospital on the GIGU unit. I am writing to inform you of the excellent care and attention I received from the staff on the unit.

However, in my humble opinion, the star by far of the GIGU floor is the RP-7 robot used by Dr. Gandsas. My thanks to you, Dr. Gandsas, and whoever else may be responsible for having the robot at Sinai. During one night of my stay, when I was feeling particularly low and worried about my health, Dr. Gandsas, through the use of the robot, was able to make me feel better by appearing in my room and speaking directly to me in "real-time"! It was quite remarkable! A hospital stay can be traumatic, but the knowledge that your doctor can be available to you at almost any hour of day or night is extremely comforting. That's what this robot represents for bariatric patients – peace of mind. Thank you for caring enough about your patients to take such groundbreaking steps in instituting high-tech wireless robotics designed to assist in patient care. How lucky we are!"

– Name withheld, Bariatric Surgery Patient



“ I'm very pleased and motivated by the Robot. I have been using 'Bari' (the Robot) to do remote rounds as often as three times a day. Initially, when I presented this project to hospital administration, I was aiming for a goal of reducing the length of stay by 30-40%. Currently, 80% of my patients are being discharged on post-op day one. This earlier discharge has a 'domino effect' – patients return home sooner where they prefer to be, the hospital realizes cost savings with the earlier discharge, and this enables increased revenue as another patient is admitted to fill the bed. The Robot has allowed me to increase my case volume, improve my patient satisfaction and thereby increase patient referrals. ”

– Alex Gandsas, MD

BENEFITS OF REMOTE PRESENCE

- Increase patient throughput, resulting in cost savings and increased revenue for the hospital
- High patient satisfaction leading to increased patient referrals
- Higher case volume and high physician satisfaction



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